



1391 Engineer Street • Vista, California 92081-8840
Phone (760) 597-3100 • Fax: (760) 598-8757
www.vidwater.org

THIS NOTICE CONTAINS INSTRUCTIONS FOR YOU TO OBTAIN IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER.

The Consumer Confidence Report (Report) is an annual water quality report that the Safe Drinking Water Act requires Vista Irrigation District provide you. The purpose of the Report is to raise customers' awareness of the quality of their drinking water, where their drinking water comes from, what it takes to deliver water to their homes and the importance of protecting drinking water sources. Electronic delivery of this Report lets Vista Irrigation District reduce the consumption of paper and minimize printing and mailing costs.

Starting July 1, 2022, you will be able to view the Report online. To view the 2022 Consumer Confidence Report and learn more about your drinking water, please visit the following URL:

<http://www.vidwater.org/2022-consumer-confidence-report>

If you would like a paper copy of the 2022 Report mailed to your mailing address, please call (760) 597-3100, or if you would like to speak with someone about the report, please call (760) 597-3143.



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**ESTE AVISO CONTIENE INSTRUCCIONES QUE LE PROPORCIONAN
INFORMACIÓN IMPORTANTE SOBRE SU AGUA POTABLE.**

El Informe de confianza del consumidor (el Informe) es un informe anual sobre la calidad del agua de Agua Potable Segura que exige a Vista Irrigation District proporcionar a sus consumidores. El objetivo del Informe es informar a los clientes acerca de la calidad del agua potable, la procedencia del agua potable, los medios empleados para hacer llegar el agua a sus hogares y la importancia de proteger las fuentes de agua potable. El envío electrónico de este Informe, permitirá que Vista Irrigation District reduzca el consumo de papel y minimice costos de impresión y envío por correo.

A partir del 1 de julio de 2022, usted podrá ver el Informe en línea. Para ver el Informe de confianza del consumidor 2022 y obtener más información sobre el agua potable, visite la siguiente dirección URL:

<http://www.vidwater.org/2022-consumer-confidence-report>

Si desea recibir una copia física del Informe 2022 a su dirección postal, llame al (760) 597-3100. Si desea hablar con alguien en personal sobre el informe, llame al (760) 597-3143.

Account: 2687-0162-00
 Meter Size: 1 1/2"
 VISTA BRIGHTON MAINT CORP

Service Address:
 WESTPORT LN IRRIGATION



Current Reading	06/14/2022	16872	Usage: 208 Units	
Prior Reading	04/12/2022	16664		
PREVIOUS BALANCE DUE			1236.38	
PAYMENTS RECEIVED			1236.38	CR
REMAINING BALANCE			0.00	
CURRENT CHARGES				
COUNTY WATER AUTHORITY EMERGENCY STORAGE FEE			25.44	
SERVICE CHARGE			232.28	
WATER USAGE	<u>CWA* Rate</u>	<u>VID Rate</u>	<u>Total Rate</u>	<u>Units</u>
Tier 1	4.03	0.69	4.72	60
Tier 2	4.03	1.16	5.19	148

TOTAL CURRENT CHARGES			1309.04	1309.04
			BALANCE DUE	1309.04
*CWA: San Diego County Water Authority				
	<u>Units</u>			
This Year	208	Billing Inquiries Call: 760-597-3120		
Last Year	304	Water Conservation Inquiries Call: 760-597-3160		
		VID Website: www.vidwater.org		

Thinking of upgrading your landscaping? Free WaterSmart landscape make over workshops for homeowners are available online. Visit www.watersmartsd.org for more information and to register; registration is required and space is limited.

**** Late penalty assessed 08/10/2022 ****

See reverse side for important information

Please return this portion with payment.

Check here for address change (see back)



1391 Engineer St.
 Vista, CA 92081-8840

Service Address: WESTPORT LN IRRIGATION

Account Number	Date Mailed	Due Date	Balance Due
2687-0162-00	06/29/2022	07/14/2022	1309.04

VIA0629A
 9000001427 00.0000.1427 1427/1



VISTA BRIGHTON MAINT CORP
 C/O ALLIANCE ASSOCIATION MANAGEMENT
 25060 HANCOCK AVE #103-227
 MURRIETA CA 92562-5930



Make Payment To:
VISTA IRRIGATION DISTRICT
 1391 ENGINEER STREET
 VISTA, CA 92081-8840

268701620001309042

PAYMENT Payment is due on or before the due date. Payments can be made using one of the options listed below. If you have a complaint regarding the balance due, please contact VID within 5 days of receipt of this bill. Bills not paid by the due date are subject to a penalty.

PAYMENT OPTIONS

- 1) Sign up for Direct Payment. The District will debit your checking account for the amount of your water bill each billing cycle. The amount of your bill will be deducted from your account on the due date shown on your statements. Call (760) 597-3120 for an application and more information.
- 2) Enroll in Electronic Billing and Payments to receive your bill and make one-time payments from a bank account electronically. Customers using this service will no longer receive a paper bill and instead will receive an email advising them that their bills are available to be viewed and paid online. If you sign-up for this service, you are not required to pay online and may use one of the other payment options listed in this section. Visit www.vidwater.org and click on the Electronic Billing and Payments link to sign-up for this service.
- 3) Mail a check or money order and return stub in the envelope provided to the District office. Allow (5) business days for delivery.
- 4) Bring your payment and return stub to the District office during normal business hours. You may pay by check, money order or cash and get a receipt. You may also enclose your check or money order and return stub in the envelope provided and deposit it into the payment drop box at the District office.
- 5) **Pay by Phone or Online.** Credit card and electronic payments may be made by calling **(800) 272-9829**. MasterCard, Visa, Discover Card and American Express are accepted. You can also pay with a credit card or electronic check on-line by going to our website, www.vidwater.org. A fee is charged by the company providing this service. Please have your VID account number and VID's jurisdiction code, **1564**, available when using either one of these payment options.

Note: Be sure to write your account number on checks and money orders. Returned checks are subject to penalties.

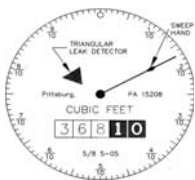
HOURS Normal business hours are 8:00 AM to 5:00 PM, Monday through Friday, excluding holidays.

PHONE NUMBERS VID Main Line (760) 597-3100, Fax (760) 597-2632
 VID Customer Service/Billing (760) 597-3120
 To report after hours emergencies, call (760) 597-3100 and press "8" when the message begins.
 San Diego County Water Authority: 858-522-6600

RATES Service charges vary with the size of the meter and pay for a portion of the fixed costs of operating the system. Large meters pay more because they place greater demand on the system and require larger reservoirs, pumps and pipelines. The Emergency Storage Fee comes directly from the San Diego County Water Authority to cover their infrastructure costs. The water usage charge is based on the number of units used. One unit of water is equal to 100 cubic feet (748 gallons).

MOVING/ VACATIONS Contact VID to close an account at least 48 hours prior to moving. Customers are responsible for their accounts until VID is officially notified. Customers planning extended vacations may pay their water bills before departure to avoid late charges and possible shut-off of services.

HIGH USAGE Leaks usually cause high water usage. To test for a possible leak in your plumbing system, make sure no water is being used inside/outside your home. Check the position of the hands on the water meter dial and record the reading. Note the location of the sweep hand and, if your meter has a triangular leak detector, watch to see if the triangle is moving. Without using any water, wait for approximately 30 minutes, then recheck the meter. If the hand or triangle has moved, or if the reading has changed, water is leaking (or running) somewhere on your property.



HOW TO READ YOUR WATER METER:

Your water meter is underground in a rectangular box with a plastic, metal or concrete lid, usually found in or near the sidewalk. To get to the meter, you can remove the cover with a large screwdriver. VID water meters measure water used in cubic feet. One cubic foot of water is equal to 7.48 gallons. Bills are based on how many hundred cubic feet units (748 gallons) are used. Most of the water meters read like an odometer. Simply read the number across the counter (see illustration).

ADDRESS CHANGE:

ADDRESS

CITY/STATE/ZIP

(AREA CODE) PHONE