

**Account:**  
4770-0022-00  
ARBOR RANCH HOA

**Meter Size:**  
1 1/2"

**Service Address:**  
3440 W ARBORVIEW DR



Current Reading 06/28/2022 24547 Usage: 330 Units  
Prior Reading 04/27/2022 24217

PREVIOUS BALANCE DUE 966.50  
PAYMENTS RECEIVED 966.50 CR  
REMAINING BALANCE 0.00

**CURRENT CHARGES**

COUNTY WATER AUTHORITY EMERGENCY STORAGE FEE 25.44  
SERVICE CHARGE 232.28

WATER USAGE	CWA* Rate	VID Rate	Total Rate	Units
Tier 1	4.03	0.69	4.72	60
Tier 2	4.03	1.16	5.19	270

TOTAL CURRENT CHARGES 1942.22 1942.22

**BALANCE DUE**

1942.22

\*CWA: San Diego County Water Authority

	Units
This Year	330
Last Year	522

Billing Inquiries Call: 760-597-3120  
Water Conservation Inquiries Call: 760-597-3160  
VID Website: [www.vidwater.org](http://www.vidwater.org)

Thinking of upgrading your landscaping? Free WaterSmart landscape make over workshops for homeowners are available online. Visit [www.watersmartdsd.org](http://www.watersmartdsd.org) for more information and to register; registration is required and space is limited.

**\*\* Late penalty assessed 08/24/2022 \*\***

See reverse side for important information

Please return this portion with payment.

Check here for address change (see back)



1391 Engineer St.  
Vista, CA 92081-8840

Service Address: 3440 W ARBORVIEW DR

Account Number	Date Mailed	Due Date	Balance Due
4770-0022-00	07/13/2022	07/28/2022	1942.22

VIA0713A  
9000001911 00.0000.1911 1911/1



ARBOR RANCH HOA  
PCM  
27051 TOWNE CENTRE DR #200  
FOOTHILL RANCH CA 92610-2819



Make Payment To:  
**VISTA IRRIGATION DISTRICT**  
1391 ENGINEER STREET  
VISTA, CA 92081-8840

477000220001942221

**PAYMENT**

Payment is due on or before the due date. Payments can be made using one of the options listed below. If you have a complaint regarding the balance due, please contact VID within 5 days of receipt of this bill. Bills not paid by the due date are subject to a penalty.

**PAYMENT  
OPTIONS**

- 1) Sign up for Direct Payment. The District will debit your checking account for the amount of your water bill each billing cycle. The amount of your bill will be deducted from your account on the due date shown on your statements. Call (760) 597-3120 for an application and more information.
- 2) Enroll in Electronic Billing and Payments to receive your bill and make one-time payments from a bank account electronically. Customers using this service will no longer receive a paper bill and instead will receive an email advising them that their bills are available to be viewed and paid online. If you sign-up for this service, you are not required to pay online and may use one of the other payment options listed in this section. Visit [www.vidwater.org](http://www.vidwater.org) and click on the Electronic Billing and Payments link to sign-up for this service.
- 3) Mail a check or money order and return stub in the envelope provided to the District office. Allow (5) business days for delivery.
- 4) Bring your payment and return stub to the District office during normal business hours. You may pay by check, money order or cash and get a receipt. You may also enclose your check or money order and return stub in the envelope provided and deposit it into the payment drop box at the District office.
- 5) **Pay by Phone or Online.** Credit card and electronic payments may be made by calling **(800) 272-9829**. MasterCard, Visa, Discover Card and American Express are accepted. You can also pay with a credit card or electronic check on-line by going to our website, [www.vidwater.org](http://www.vidwater.org). A fee is charged by the company providing this service. Please have your VID account number and VID's jurisdiction code, **1564**, available when using either one of these payment options.

Note: Be sure to write your account number on checks and money orders. Returned checks are subject to penalties.

**HOURS**

Normal business hours are 8:00 AM to 5:00 PM, Monday through Friday, excluding holidays.

**PHONE  
NUMBERS**

VID Main Line (760) 597-3100, Fax (760) 597-2632  
VID Customer Service/Billing (760) 597-3120  
To report after hours emergencies, call (760) 597-3100 and press "8" when the message begins.  
San Diego County Water Authority: 858-522-6600

**RATES**

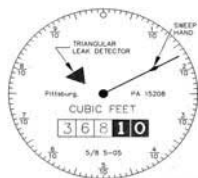
Service charges vary with the size of the meter and pay for a portion of the fixed costs of operating the system. Large meters pay more because they place greater demand on the system and require larger reservoirs, pumps and pipelines. The Emergency Storage Fee comes directly from the San Diego County Water Authority to cover their infrastructure costs. The water usage charge is based on the number of units used. One unit of water is equal to 100 cubic feet (748 gallons).

**MOVING/  
VACATIONS**

Contact VID to close an account at least 48 hours prior to moving. Customers are responsible for their accounts until VID is officially notified. Customers planning extended vacations may pay their water bills before departure to avoid late charges and possible shut-off of services.

**HIGH  
USAGE**

Leaks usually cause high water usage. To test for a possible leak in your plumbing system, make sure no water is being used inside/outside your home. Check the position of the hands on the water meter dial and record the reading. Note the location of the sweep hand and, if your meter has a triangular leak detector, watch to see if the triangle is moving. Without using any water, wait for approximately 30 minutes, then recheck the meter. If the hand or triangle has moved, or if the reading has changed, water is leaking (or running) somewhere on your property.



**HOW TO READ YOUR WATER METER:**

Your water meter is underground in a rectangular box with a plastic, metal or concrete lid, usually found in or near the sidewalk. To get to the meter, you can remove the cover with a large screwdriver. VID water meters measure water used in cubic feet. One cubic foot of water is equal to 7.48 gallons. Bills are based on how many hundred cubic feet units (748 gallons) are used. Most of the water meters read like an odometer. Simply read the number across the counter (see illustration).

**ADDRESS CHANGE:**

\_\_\_\_\_  
ADDRESS

\_\_\_\_\_  
CITY/STATE/ZIP

\_\_\_\_\_  
(AREA CODE) PHONE