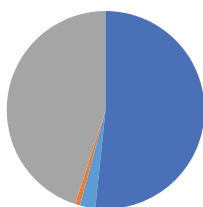


ACCOUNT NUMBER	ACCOUNT PIN	BILL CYCLE	BILL DATE	CUSTOMER NAME
5905712940	337MR	52	11/11/21	Sage View

SERVICE ADDRESS	DUE DATE	TOTAL AMOUNT DUE	*[1/1]*
1920 E Grand Ave	11/29/21	\$11,310.93	

METER INFORMATION CURRENT CHARGES

METER #	METER READS		USAGE (in kgals)	SERVICE DATES	DESCRIPTION	AMOUNT
	PREVIOUS	CURRENT				
29453959	52583	52822	239	09/10/21 - 10/12/21	PREVIOUS BALANCE	\$ 13,258.98
34060578	39107	39627	520		PAYMENT RECEIVED (10/21/21)	\$ (13,258.98)
				09/11/21 - 10/12/21	513,000 gallons of water (Tier 1 @ \$7.01 per thousand)*	\$ 3596.13
				09/11/21 - 10/12/21	205,000 gallons of water (Tier 2 @ \$8.97 per thousand)*	\$ 1838.85
				09/11/21 - 10/12/21	41,000 gallons of water (Tier 3 @ \$9.99 per thousand)*	\$ 409.59
				11/11/21 - 12/10/21	Monthly Water Service Charge	\$ 140.48
				11/11/21 - 12/10/21	Monthly Water Service Charge	\$ 140.48
				11/11/21 - 12/10/21	Monthly Trash & Recycling	\$ 101.76
				09/11/21 - 10/12/21	Monthly Wastewater Service Charge	\$ 2725.05
				09/11/21 - 10/12/21	Monthly Wastewater Service Charge	\$ 2358.59

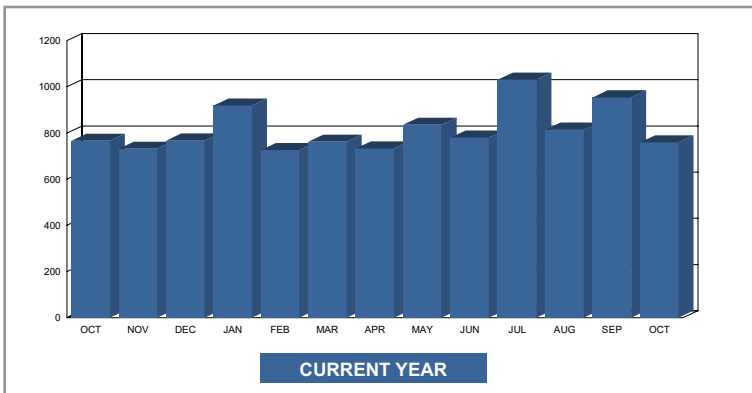


- Water Use, \$5,844.57, 51.7%
- Water Service, \$280.96, 2.5%
- Trash/Recycling, \$101.76, 0.9%
- Wastewater/Sewer, \$5,083.64, 44.9%
- Other, \$0.00, 0.0%

**Total Amount Due** **\$11,310.93**

**My Consumption History**

**Important Messages**



City of Escondido  
201 N. Broadway  
Escondido, CA 92025  
www.escondido.org  
(760) 839 - 4682

ACCOUNT NUMBER
5905712940

Make checks payable to City of Escondido. Please write your account number on your check.

AMOUNT PAST DUE	\$0.00
Past due amount must be paid <b>immediately</b> to avoid service disruption.	
TOTAL AMOUNT DUE	\$11,310.93
To avoid a 10% late penalty, payment must be RECEIVED by	11/29/21
AMOUNT ENCLOSED	\$

ECD1109A  
9000001335 00.0000.1311 1311/1



SAGE VIEW  
WONDER DOG MANAGEMENT  
1717 E VISTA CHINO # A7-505  
PALM SPRINGS CA 92262-3559



CITY OF ESCONDIDO  
UTILITY BILLING  
PO BOX 460009  
ESCONDIDO, CA 92046-0009

5905712940011310936

## LATE PAYMENTS, SHUT OFFS, DOCTOR CERTIFICATION & RETURNED ITEMS

A 10 percent penalty shall be added to any account in which payment in full is not **received** before the close of business on the due date. In no case will the due date be less than nineteen (19) days from the bill date. (Section 31-19 Municipal Code)

Unless payment of a water bill is received within sixty (60) days following the **bill due date**, service shall be discontinued without further notice. (Section 31-20 Municipal Code) A deposit may be required.

Any water bill not paid in full by the final date shall be subject to a reinstatement fee which shall be added to the account. The reinstatement fee is due and payable with the delinquent balance. The amount of the reinstatement fee shall be established by resolution of the City Council. (Section 31-22 Municipal Code) The City's complete disconnection policy can be found at <https://www.escondido.org/utility-billing.aspx>

Upon certification by a doctor that termination of service would result in life-threatening conditions and if you are unable to pay the delinquent bill in full, you may request amortization of the unpaid balance over a period not to exceed twelve (12) months. A written request for amortization of the outstanding balance must be **received** within ten (10) days of the date of the Final Notice to be considered by the City.

There is a charge for each item returned by the bank.

## WATER SERVICE CHARGE

Good water service requires that water be available to you at all times. Fixed water service costs such as maintenance of storage facilities, pipeline repair, meter reading, billing and monitoring of water quality continue each month regardless of the amount of water you use. These costs are included in the "Service Charge" as a constant amount each bill. This charge is based on the meter size.

## WASTEWATER CHARGES

Residential wastewater charges include a fixed charge and a use charge based on wastewater flow. Wastewater flow is calculated using a defined percentage of the average winter water use per customer, from December to March of the previous winter. Wastewater flow is capped at 10,000 gallons per month for single family residences and 8,000 gallons per month, per unit, for multi-family residences and mobile homes. For additional information on rates and fees, please visit the City's website at [www.escondido.org/utility-billing.aspx](http://www.escondido.org/utility-billing.aspx) and click on Utilities Rates and Fees Schedule.

## QUESTIONS REGARDING YOUR BILL

If you have a question regarding this bill or a dispute with respect to the amount charged, you must submit your complaint or request for an investigation **in writing to the City of Escondido Utility Billing Division at P.O. Box 460009, Escondido, CA 92046-0009 within five (5) days of receipt of this bill**. Please include your name, address, daytime telephone number, and account number. If it is determined that an investigation is warranted, your service will not be terminated until the investigation has been completed and you have been notified of the City's decision. You will then be given an opportunity to pay the bill to avoid termination of service.

## PAYMENTS

You may now enroll in the automatic payment plan, register for paperless billing **or** make a one-time payment at <https://www.invoicecloud.com/escondidoca>. Payments may also be made by calling (855) 608-2480 and using our automated phone payment system.

For your convenience, you may pay your water bill at City Hall, 201 N. Broadway, Escondido, CA, Monday through Friday, except legal holidays, from 8 AM to 5 PM.